

# Back End Engineer

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Loop is redefining e-commerce by automating the work of returns for businesses and providing our customers with a simple way to return or exchange products online. We are a growing B2B SaaS company focused on solving the biggest pain point in e-commerce, product returns. Our team has developed a consumer application that supports top e-commerce brands like Allbirds, Chubbies and BuzzFeed. Joining Loop means becoming an essential part of all of these brands' businesses. We're a close-knit team of ten, and growing! Loop is seeking a Back End Engineer who has empathy for the end user and wants to be part of an early stage company. You go all in. You want to do your best work, and have that work make an impact.

Our Back End Engineers at Loop Returns are self-driven, and excited about the challenge of working in a high performing, improvement driven culture on a product built on the foundation of Laravel and Vue.js. We're at a critical point in our development, building a platform that will serve thousands of merchants and millions of end users. We're looking for a strong track record of architecting and building products. With that said, we're not looking for a 100% match on experience or our stack. If you have a history of shipping solid work, we're interested.

## Responsibilities:

- Maintaining, refining and expanding on the core Loop returns customer portal on our MySQL/PHP/Laravel/NGINX server stack.
- Contributing to application architecture, user experience and site security and reliability.
- Owning your technical stories and assignments- from writing code, clarifying requirements, meeting project timelines, and delivering high-quality, workable features.
- Architecting and building Loop API's and webhook services.
- Integrating with a variety of 3rd party services communicating with JSON, SOAP or XML - we work with a wide range of services and meet 3rd parties at their communication stack.
- Creating relational database schemas and performing query optimizations.
- Engineering API's and webhook services.
- Building a framework for automated testing and improving the reliability and speed-to-market deployment strategies.
- Identify and challenge established organizational limitations, and offer solutions.
- Sharing responsibility for site reliability engineering, designing resilient systems and applications, troubleshooting performance or availability issues, and participating in the on call rotation.

## Position Requirements:

- Strong communication skills with the ability to adjust to fit the audience, both internal and customer facing.
- Ability to prioritize workloads and meet deadlines and to take initiative and responsibility.
- Proven software.
- 4 years or more web-based software architecture with development experience in PHP/MySQL.
- Experience with Laravel or a similar modern PHP framework (Symfony, Yii, Zend, etc).
- Internal drive for continuous improvement (knowledge, standards, best practices).
- Excellent understanding of OOP, software development life cycle and better practices.
- A comprehensive understanding of RESTful services.
- Experience in technology companies and startups using open source technologies including Linux, Git, AWS, and modern development environments.

**Location:**

Loop is located in the heart of the Brewery District in beautiful downtown Columbus, Ohio. We enjoy a wide variety of great restaurants, bars, coffee shops, parks and other points of interest within walking distance.

**Benefits:**

- We offer medical/dental/vision insurance, a great vacation policy and an evolving remote work policy.
- We also offer a supportive environment that empowers you to contribute and influence the company day one.